



A leading professional services firm partners with BLR® to leverage HR compliance and workflow tools to keep its clients compliant and to help grow its business line.

"I couldn't be happier with our partnership [with BLR] and the different tools and services, creativity, and innovation. The support that we get is just fantastic!"

—Jenny Andrews, PHR Senior HR Consultant, Human Resource Advisory Services

BLR resources used:



BLR's HR compliance solution



Employee Handbook Builder

Challenge

Sikich LLP is a professional services firm specializing in accounting, advisory, and technology services. Sikich Human Resources Consulting Services is a full-service HR consulting team operating primarily in the midsize market space. Sikich works with public, private, and nonprofit clients. Many of its smaller clients operate without a dedicated Human Resources department, and Sikich LLP assists them with HR services, including primary HR function, enhancing HR processes, or advisement. A few years ago, the firm saw an opportunity to expand its offering to further support HR function.

Sikich LLP found its clients needed not only an executive HR extension but also tactical HR support, including technology to support tactical workflow. Tasks such as building employee handbooks were time-consuming, and providing employment law compliance information and training was logistically challenging.

Solution

When Sikich LLP Managing Director Jenny Andrews was eyeing HR expansion, she wanted a vendor to forge a true partnership with. As a world-class consulting firm, Sikich LLP needed a level of reliability, support, and collaboration to attain mutual success.

After meeting with a senior consultant from BLR, Sikich implemented the Partner Solutions Center, a central access hub for her team and clients, alongside BLR's HR information solution and Employee Handbook Builder.

Leveraging Employee Handbook Builder has allowed Sikich to empower its clients to build and update compliant employee handbooks and shifted Sikich LLP to a supporting and advisement role. This provides its clients with more self-service options and has opened time for the Sikich LLP team to spend on more strategic initiatives.

BLR's HR information solution provides employment law analysis and guidance that are leveraged by the Sikich LLP team, as well as its clients. BLR's HR Hotline allows the Sikich LLP team to receive quick and customized answers for tricky compliance scenarios its clients may be facing.

By choosing the Partner Solutions Center, Sikich LLP can provide a single access point to its team and clients and customize permissions through an enterprise admin tool.

With BLR's support, the Sikich LLP team leverages custom marketing materials and guidance for positioning, product benefits, and more to communicate to its clients.

Results

Since its implementation of BLR solutions, Sikich LLP has been able to serve its clients more effectively, strengthened compliance, improved training, and provided the opportunity to expand its business in the HR space.

About Sikich:

Sikich LLP is a leading professional services firm specializing in accounting, advisory, technology and managed services. Founded in 1982, Sikich now ranks as the country's 28th largest Certified Public Accounting firm and is among the top 10 of all enterprise resource planning solution partners in the country. From corporations and not-for-profits to state and local governments, we help our clients reach their long-term, strategic goals through a unique formula of products and services.